

Removal of Pages, References, and Links Pertaining to the Affordable Care Act from HHS's Office of Minority Health Website

Access Assessment Report February 26, 2019 Updated: March 1, 2019

This report is accompanied by a blog post, providing context for the changes detailed here.

Sunlight Foundation's Web Integrity Project

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Classification of Web content alterations and changes in access to Web resources:

Classification	Changed in this report?
Altering or removing text and non-text content	Yes
2. Altering or removing links	Yes
3. Moving an entire webpage or collection of webpages or establishing redirects	
4. Altering or removing an entire pertinent section of a webpage or collection of webpages	Yes
5. Removing an entire webpage or document	Yes
6. Overhauling or removing an entire website	
7. Altering or removing search engines and open data platforms	
8. Altering, removing, or deleting datasets	

The Sunlight Foundation's Web Integrity Project does not intend to assess any government agency's intentions in presenting the changes to webpages or other Web content that appear in this report.

Removal of Pages, References, and Links Pertaining to the Affordable Care Act from HHS's Office of Minority Health Website

Overview

Over the course of two years, between January 2017 and January 2019, the Office of Minority Health (OMH), an agency within the Department of Health and Human Services (HHS), altered its website to remove webpages, references, and links pertaining to the Affordable Care Act (ACA). At least five pages were removed from the website, including the main "Affordable Care Act' page, which contained information about the Affordable Care Act and OMH's role in implementing the ACA. Some pages that previously contained references to ACA were altered to remove the term. For instance, before OMH removed the "ACA Guidance for American Indians and Alaska Natives" page, the term "Affordable Care Act" was removed from the page's title, text body, and an infographic linked from the page.

Background

Agency details: The Office of Minority Health (OMH) is an agency within the Department of Health and Human Services (HHS). According to a now removed page on the OMH website, the office was created by HHS in 1986 and was reauthorized by the Affordable Care Act (ACA) in 2010. The mission of the office is "dedicated to improving the health of racial and ethnic minority populations through the development of health policies and programs that will help eliminate health disparities."

<u>Communications about changes</u>: The office has not proactively communicated about or explained the changes described within this report.

<u>Known archives</u>: A public Web archive for the <u>minorityhealth.hhs.gov</u> domain, collected by the Federal Depository Library Program Web Archive, can be found at https://wayback.archive-it.org/6571/*/https://minorityhealth.hhs.gov/. The OMH website does not link to and does not explain how to navigate to the archive.

Description of Most Notable Changes

- 1. The "Affordable Care Act" page at the URL https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11 was removed from the OMH website between January 24, 2017 and February 1, 2017 (Webpage 2).
 - a. The page was previously accessible throughout the website in the "What We Do" dropdown in the top menu, and accessible through the homepage in the "Strategic Priorities" section.
 - b. The page contained information about how OMH supports implementation of the ACA and contained several links to other OMH webpages about the ACA (see <u>Table 1</u>) and to external websites, such as <u>HealthCare.gov</u> and <u>CMS.gov</u>, with information pertaining to the ACA.
 - c. The URL for this page redirects to the OMH homepage at the time of writing.
- 2. The "Healthcare Law and You" page at the URL https://minorityhealth.hhs.gov/omh/Content.aspx?lvl=1&lvlid=7&ID=10154, which was

linked from the "Affordable Care Act" page, was removed from the OMH website between <u>January 6</u>, 2017 and <u>March 21</u>, 2017 (<u>Webpage 3</u>).

- a. The page contained information about the Affordable Care Act and what services it provides to users, links to pages with ACA-related content relevant to specific populations, and external links to informational webpages on HealthCare.gov, the main enrollment website for the Affordable Care Act.
- b. The URL for this page <u>leads to a page error</u> with a "The item specified does not exist" message at the time of writing.
- 3. Several times between <u>January 26, 2017</u> and <u>January 28, 2019</u>, the OMH homepage was altered (<u>Webpage 1</u>):
 - a. Between November 14, 2018 and January 28, 2019, the "Strategic Priorities" section in the body of the page and the "What We Do" dropdown in the top menu were removed from the page.
 - b. Prior to these removals:
 - i. Links to the main "Affordable Care Act" page were removed from the "Strategic Priorities" section in the body of the page and the "What We Do" dropdown in the top menu.
 - ii. The "Enroll in Health Coverage" link with the link URL https://www.healthcare.gov/subscribe/ was removed from the "My Health" section.
- 4. One of the removed pages linked from the "Affordable Care Act" page was the "ACA Guidance for American Indians and Alaska Natives, " removed between <u>July 13, 2018</u> and <u>December 19, 2018</u>.
 - a. Prior to the removal, references to the terms "ACA" and the "Affordable Care Act" were removed and replaced with the text "the Health Care Law." (Webpage 4).
- 5. The "HHS Disparities Action Plan" was altered to remove the text, "HHS Action Plan builds on the strong foundation of the Affordable Care Act." (see snapshot of version before this change from <u>July 13, 2018</u>). Between <u>January 10, 2019</u> and <u>January 24, 2019</u>, the page was completely removed (<u>Additional Webpage 1</u>).
- 6. The "History of the Office of Minority Health" page altered to removed the term "Affordable Care Act." Between <u>January 10, 2019</u> and <u>January 24, 2019</u>, the page was completely removed (<u>Additional Webpage 2</u>).
- 7. Between <u>June 27, 2017</u> and <u>January 29, 2018</u>, the "NPA Resources" page was altered to remove a link to and text about a PDF document entitled the "Affordable Care Act Resource Kit" (<u>Additional Webpage 3</u>). This resource is still live; however, it is unclear whether it is accessible by navigating the website.
- 8. Between <u>June 27, 2017</u> and <u>January 29, 2018</u>, the "Affordable Care Act Education and Outreach" page was altered by changing the page title from "Affordable Care Act Education and Outreach" to "Strengthening Access to Quality Healthcare" (<u>Additional Webpage 4</u>).

Table of Contents

Report Section	Webpage Title	URL	Page Status			
Webpage 1	Home	https://www.minorityhealth.hhs.gov/Default.aspx	Live, altered			
Webpage 2	Affordable Care Act	Removed				
Webpage 3	Healthcare Law and You	https://minorityhealth.hhs.gov/omh/Content.aspx?lvl=1&lvlid=7&ID=10154				
Webpage 4	ACA Guidance for American Indians and Alaska Natives	https://minorityhealth.hhs.gov/omh/cont ent.aspx?ID=10290	Removed			
Additional Information	Additional Information on Changes to Affordable Care Act Content on the OMH Website					
Additional Webpage 1	HHS Disparities Action Plan https://minorityhealth.hhs.gov/omh/bro wse.aspx?lvl=2&lvlid=10		Removed			
Additional Webpage 2	History of the Office of Minority Health					
Additional Webpage 3	NPA Resources	https://minorityhealth.hhs.gov/npa/temp lates/browse.aspx?lvl=1&lvlid=46	Live, altered			
Additional Webpage 4	Affordable Care Act Education and Outreach	https://minorityhealth.hhs.gov/npa/temp lates/content.aspx?lvl=1&lvlid=38&ID=3 54	Live, altered			

Detailed Description of Changes in Access and Content

Note: Throughout the entire report, links to the Internet Archive's Wayback Machine's (IAWM) versions of corresponding pages are provided for reference. IAWM displays time in GMT.

Webpage 1: Office of Minority Health Homepage

- URL: https://www.minorityhealth.hhs.gov/Default.aspx
- Changes occurred between <u>January 26, 2017</u> and <u>January 28, 2019</u>
- Federal Depository Library Program Web Archive: a previous version of this page is available from March 21, 2017. (Note: The Depository is not linked from the OMH website.)

Note: This page was changed multiple times within the date range provided above.

Note: This analysis focuses on changes to the "Strategic Priorities" and "My Health" sections of the main body of the webpage, as well as the "What We Do" dropdown in the website's top menu. We do not analyze changes made to the "Blogs," "News," and "Spotlight" sections of the page as the content in these sections changes frequently.

Webpage 1 Details:

- 1. The following content was changed between <u>January 26, 2017</u> and <u>January 27, 2017</u> (<u>Screenshot 1.1</u>):
 - a. Removed link URL
 - https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11 from the text "Affordable Care Act (ACA)" in the "Strategic Priorities" section. This link URL corresponds to a removed page (Webpage 2).
 - The text "Affordable Care Act (ACA)" remained on the page, without a hyperlink.
 - b. Removed link with the text "Affordable Care Act" and link URL
 https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11
 from the "What We Do" dropdown in the top menu. This link URL, the same as the one removed from the "Strategic Priorities" section, corresponds to a removed page (Webpage 2).
- 2. The following content was changed between <u>January 27, 2017</u> and <u>February 3, 2017</u> (<u>Screenshot 1.2</u>):
 - a. Added link URL https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11 to the "Affordable Care Act (ACA)" text. This link URL is the same URL previously removed between January 26 and January 27, 2017, and corresponds to the removed "Affordable Care Act (ACA)" page (webpage 2).
 - b. **Altered** the text under the "Strategic Priorities" section:

From: "Affordable Care Act (ACA)" **To:** "Access to Quality Health Care"

- c. **Removed** link with the text "Enroll in Health Coverage" and link URL https://www.healthcare.gov/subscribe/ from the "My Health" section.
- 3. The following content was changed between April 22, 2018 and April 28, 2018:
 - a. Removed link URL

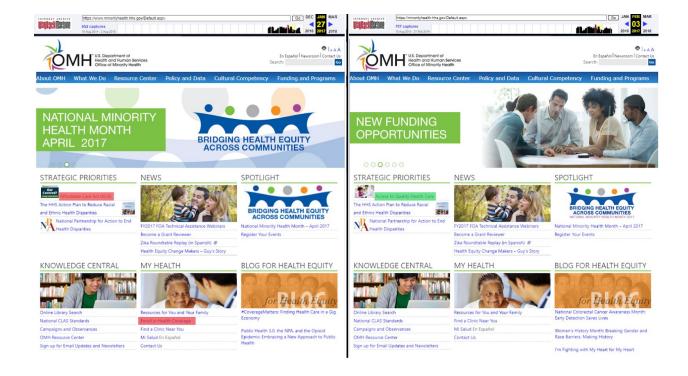
https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11 from the text "Access to Quality Health Care" under the "Strategic Priorities" section.

- The text "Access to Quality Health Care" text remained on page, unlinked.
- ii. The removed URL is the same one that was previously removed and then returned to the "Strategic Priorities" section, as detailed above.
- 4. The following content was changed between May 3, 2018 and May 10, 2018 (Screenshot 1.3):
 - a. **Removed** text "Access to Quality Health Care" from the "Strategic Priorities" section.
- 5. The following content was changed between <u>November 14, 2018</u> and <u>November 21, 2018</u>:
 - a. **Removed** the "Strategic Priorities" section.
 - b. **Added** the "Population Profiles" section.
- 6. The following content was changed between <u>January 23, 2019</u> and <u>January 28, 2019</u>:
 - a. Removed the "What We Do" dropdown from the top menu.
 Note: Other changes to the top menu during this timeframe are not analyzed in this report.
 - b. **Removed** the "Blog For Health Equity" section.
 - c. **Added** the "Cultural Competency" section.
 - d. Removed a group of linked images at the bottom of the OMH homepage, including one that linked to HealthCare.gov at the URL http://www.healthcare.gov/marketplace/index.html?fromLoc=MPBadge.
 - i. At the time of writing, there are no remaining links or references to ACA resources on the OMH Homepage.

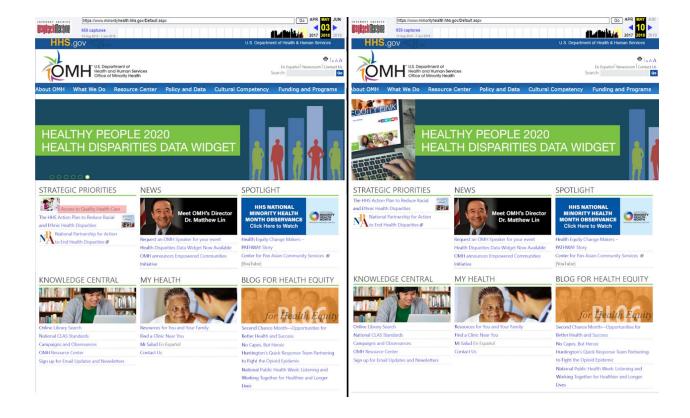
<u>Screenshot 1.1</u>: A side-by-side comparison of the OMH homepage on <u>January 26, 2017</u> and <u>January 27, 2017</u>, as captured by the Internet Archive's Wayback Machine, showing the removal of the link URL from the text "Affordable Care Act" in the "Strategic Priorities" section, and the removal of a link with the text "Affordable Care Act" from the "What We Do" drop down menu. Red highlights indicate removed content and green highlights indicate added content.



<u>Screenshot 1.2</u>: A side-by-side comparison of the OMH homepage on <u>January 27, 2017</u> and <u>February 3, 2017</u>, as captured by the Internet Archive's Wayback Machine, showing text under the "Strategic Priorities" section changed from "Affordable Care Act (ACA)" to "Access to Quality Health Care." Red highlights indicate removed content and green highlights indicate added content.



<u>Screenshot 1.3</u>: A side-by-side comparison of the OMH homepage on <u>May 3, 2018</u> and <u>May 10, 2018</u>, as captured by the Internet Archive's Wayback Machine, showing the removal of the text "Access to Quality Health Care" from the "Strategic Priorities" section. Red highlights indicate removed content.



Webpage 2: Affordable Care Act

- URL: https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11
 - Redirects to URL: https://minorityhealth.hhs.gov/Default.aspx (URL corresponds to the OMH Homepage; Webpage1)
- Page removed between <u>January 24, 2017</u> and <u>February 1, 2017</u>.
- Federal Depository Library Program Web Archive: a previous version of this page is available from <u>September 13, 2016</u>. (Note: The Depository is not linked from the OMH website.)

Webpage 2 Details:

- 1. The "Affordable Care Act" page was removed between <u>January 24, 2017</u> and <u>February 1, 2017</u>.
- The page's URL https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11
 redirects to the OMH website's homepage at the URL https://minorityhealth.hhs.gov/Default.aspx at the time of writing (February 25, 2019).
- 3. A link corresponding to the "Affordable Care Act" page was previously listed on the OMH website's homepage under the "Strategic Priorities" section and in the "What We Do" dropdown in the website's top menu (Webpage 1). Additionally, a link to this page was removed from the OMH website's "What We Do" sidebar on pages that featured this sidebar.
- 4. The page contained information about the Affordable Care Act and OMH's role in implementing the ACA, including the following text and links (<u>Screenshot 2.1</u>): "Open Enrollment for 2017 is underway.

Visit <u>www.healthcare.gov</u> to enroll, renew, find answers and get help—by phone or in person.

If you are a consumer, please read more about <u>The Health Care Law and You.</u>

Now, everybody in America can gain access to quality health care. That's true no matter where you live, how much you earn or even if you have pre-existing medical conditions. The Affordable Care Act – also known as the "health care law" – offers comprehensive health insurance reforms that improve quality and lower costs, provide you greater access to health care providers and offer many new consumer protections.

The Office of Minority Health is supporting implementation of the Affordable Care Act by helping to connect minority consumers and

communities of color with information about affordable health insurance options, and partnering with the <u>Centers for Medicare and Medicaid</u> <u>Services</u> and other federal agencies and private sector organizations to support to outreach efforts.

The Affordable Care Act is also helping make data collection and reporting standards consistent across states and sectors (Section 4302), so we can identify significant health differences that often exist between and within ethnic groups. This will to help improve health outcomes for minority groups and reduce health disparities that adversely impact communities of color."

Note: The link "<u>The Health Care Law and You</u>" corresponds to a removed page (<u>Webpage 3</u>). The other links quoted above lead to live pages at the time of writing (February 25, 2019).

- 5. Previous versions of the "Affordable Care Act" page opened with a different first sentence. In <u>September 13, 2016</u>, for example, the first sentence read: "Open Enrollment ended on January 31, 2016. But you may be able to get covered through the Marketplace, Medicaid, or CHIP."
- 6. The page contained a graphic titled "Benefits of the Affordable Care Act for Americans," which had images depicting and short descriptions of benefits afforded Americans under the ACA. The benefits fell under one of three categories: improving quality and lowering healthcare costs, new consumer protections, and access to healthcare.
- 7. The page contained a section titled "What's New," with several links to other ACA-related pages, including "The Health Care Law and You" (Webpage 3) and "ACA Guidance for American Indians and Alaska Natives" (Webpage 4). The status of each page linked to from the "What's New" section is detailed in Table 1.

<u>Table 1</u>: Links and status of linked pages listed in the "What's New" section of the "Affordable Care Act" page and. The following table details the links that appeared on the "Affordable Care Act" page under the "What's New" section on <u>January 24, 2017</u>. For each link, the table indicates the link text and link URL, and the status of the corresponding URL and webpage. The table links to previous and current versions of each corresponding webpage, and notes if content that was on the removed page can be found on other pages on the OMH website. The previous versions of removed pages are the last live versions of those pages.

Note: This report does not detail changes to content on all pages listed in this table.

Index	Link Text/Image	Link URL	Page status	Is content elsewhere on OMH site?	Previous Version	Current Version
1	ACA Infographic for American Indians/Alaska Natives	https://minorityhealth.hhs.g ov/omh/Content.aspx?lvl=2 &lvlid=11&ID=10290	Page Removed	Yes ¹	7/13/18	<u>2/19/19</u>
2	Fact Sheet for Assisters	https://minorityhealth.hhs.g ov/omh/Content.aspx?lvl=1 &lvlid=7&ID=10295	Page Removed ²	No ³	9/13/16	2/19/19
3	ACA COFA Webinar Replay	https://youtu.be/nhZPuh2aN pA	Live		No IAWM Links	No IAWM Links
4	Image below "Help Young Americans Enroll in Health Care"	https://minorityhealth.hhs.g ov/omh/content.aspx?ID=10 219&IvI=2&IvIid=11	Page Removed	No	1/8/17	2/19/19
5	Data Collection	https://www.minorityhealth. hhs.gov/omh/browse.aspx?l vl=2&lvlid=23	Live, altered	_	1/24/17	2/19/19
6	The Health Care Law and You	https://minorityhealth.hhs.g ov/omh/Content.aspx?lvl=1 &lvlid=7&ID=10154	Page Removed	No	1/6/17.	2/19/19
7	My Coverage, My Care	https://minorityhealth.hhs.g ov/mycoverage/default.aspx	Page Removed	No	6/17/18	2/19/19

¹ As of <u>February 7, 2019</u>, the infographic titled "American Indian or Alaska Native and the Health Care Law" is still available at the URL

https://minorityhealth.hhs.gov/Assets/PDF/aca_infographic_2017_FINAL2.pdf. This version of the infographic has been altered from the version that referenced the ACA. See Webpage 4 for details.

https://marketplace.cms.gov/technical-assistance-resources/helping-cofa-migrants.pdf (January 29, 2019).

² This page was removed by <u>December 24, 2016</u>, prior to the removal of Webpage 2.

³ This content is no longer available on the OMH website. However, a PDF version can be found on the CMS website at the URL

⁴ An image below this text, rather than the text itself, was linked.

<u>Screenshot 2.1</u>: The <u>January 24, 2017</u> version of the "Affordable Care Act" page, captured by the Internet Archive's Wayback Machine.



Last Modified: 12/21/2016 9:52:00 AM

Webpage 3: Healthcare Law and You

- URL: https://minorityhealth.hhs.gov/omh/Content.aspx?lvl=1&lvlid=7&ID=10154
- Page removed between <u>January 6, 2017</u> and <u>March 21, 2017</u>
- Federal Depository Library Program Web Archive: a previous version of this page is available from <u>September 13, 2016</u>. (The Depository is not linked from the OMH website.)
- This is a representative example of a page that was linked from the removed "Affordable Care Act" page (<u>Webpage 2</u>, <u>Table 1</u>).

Webpage 3 Details:

- 1. The "Healthcare Law and You" page was removed between <u>January 6, 2017</u> and <u>March</u> 21, 2017.
- 2. The page contained information about the Affordable Care Act and what the health care law provides for users, including the following text and links (<u>Screenshot 3.1</u>):

 "Open Enrollment for 2017 is underway.

Visit <u>www.healthcare.gov</u> to enroll, renew, find ansewrs [sic] and get help—by phone of [sic] in person.

The value of health insurance is so important that our lawmakers wanted to make sure every American could get it, affordably and without a lot of fine print exceptions. Insurers now can't refuse to cover you or charge you more just because you have a chronic or pre-existing condition. They can't charge women more than men.

There are many other important aspects of the <u>Affordable Care Act law</u>. Learn more about what all this means to you with the resources below, put together in one convenient place to help you stay informed.

What the health care law means for you

<u>Preventative Services Covered at No Cost</u>: You and other insured family members can get important medical tests and screenings without having to pay a co-payment or co-insurance or meet your deductible.

<u>Buy Insurance on the Health Insurance Marketplace</u>: Buy health insurance in a new and more cost-effective way through the Health Insurance Marketplace.

<u>Investment in Community Health Centers</u>: The law will expand investment in community health centers, which provide preventative and primary care services regardless of your health status or income.

More information:

ACA Infographic for American Indians/Alaska Natives

For young adults

For seniors

For businesses

What is Medicaid expansion and what does it mean for me?

What if I already have insurance through my job?"

- 3. At the time of writing, all links found above in the text of the removed page lead to external domains with the exception of two links:
 - a. The link with the text "Affordable Care Act law" and URL http://www.minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11, which corresponds to the removed "Affordable Care Act" page (which corresponds to the removed "Affordable Care Act" page (https://www.minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11, which corresponds to the removed "Affordable Care Act" page (https://www.minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11, which corresponds to the removed "Affordable Care Act" page (https://www.minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=11, which corresponds to the removed "Affordable Care Act" page (https://www.minorityhealth.hhs.gov/omh/browse.aspx?
 - b. The link with the text "ACA Infographic for American Indians/Alaska Natives" and URL https://minorityhealth.hhs.gov/omh/content.aspx?ID=10290, which corresponds to the removed "ACA Infographic for American Indians/Alaska Natives" (Webpage 4).

Screenshot 3.1: The **January 6, 2017** version of the "Healthcare Law and You" page, captured by the Internet Archive's Wayback Machine.



Webpage 4: ACA Guidance for American Indians and Alaska Natives

- URL: https://minorityhealth.hhs.gov/omh/content.aspx?ID=10290
- Changes occurred between <u>January 25, 2017</u> and <u>December 19, 2018</u>
 - Page removed between <u>July 13, 2018</u> and <u>December 19, 2018</u>
- Federal Depository Library Program Web Archive: a previous version of this page is available from <u>September 13, 2016</u>. (Note: The Depository is not linked from the OMH website.)
- This is a representative example of a page that was linked from the removed "Affordable Care Act" page (<u>Webpage 2</u>, <u>Table 1</u>). It was also linked from the removed "Healthcare Law and You" page (<u>Webpage 3</u>).

Webpage 4 Details:

- 1. The "ACA Guidance for American Indians and Alaska Natives" page was removed between July 13, 2018 and December 19, 2018.
- Prior to the removal of the "ACA Guidance for American Indians and Alaska Natives" page, the following content was changed between <u>January 25, 2017</u> and <u>March 21, 2017</u> (Screenshot 4.1):
 - a. Altered page title:

From: "ACA Guidance for American Indians and Alaska Natives" **To:** "Guidance for American Indians and Alaska Natives"

b. **Altered** text above infographic:

From: "As an American Indian or Alaska Native, there are certain steps that you must take in order to meet the requirements of the <u>Affordable Care Act</u>."

To: "As an American Indian or Alaska Native, there are certain steps that you must take in order to meet the requirements of the Health Care Law."

- i. The link <u>Affordable Care Act</u> corresponds to a removed webpage (<u>Webpage 2</u>).
- c. Altered infographic:
 - i. **Altered** title of infographic:

From: "I Am an American Indian or Alaska Native (AI/AN): What does the Affordable Care Act mean for me?"

To: "I Am an American Indian or Alaska Native (AI/AN): What does the Health Care Law mean for me?"

ii. **Altered** text:

From: "This chart helps you to understand what steps you should take to meet the requirements of the Affordable Care Act and to learn about new opportunities under the health care law through the Health Insurance Marketplace."

To: "This chart helps you to understand what steps you should take to meet the requirements of the Health Care Law and to learn about new

opportunities under the health care law through the Health Insurance Marketplace."

Note: There are minor discrepancies between the infographic on the "ACA Guidance for American Indians and Alaska Natives" page and the PDF version of the infographic. These differences are not analyzed here.

d. Altered link URL with text "Please click on image above for PDF:"

From:

https://minorityhealth.hhs.gov/Assets/PDF/american_indian_aca_infographic_201 5 FINAL November 13.pdf

To:

https://minorityhealth.hhs.gov/Assets/PDF/aca_infographic_2017_FINAL2 .pdf

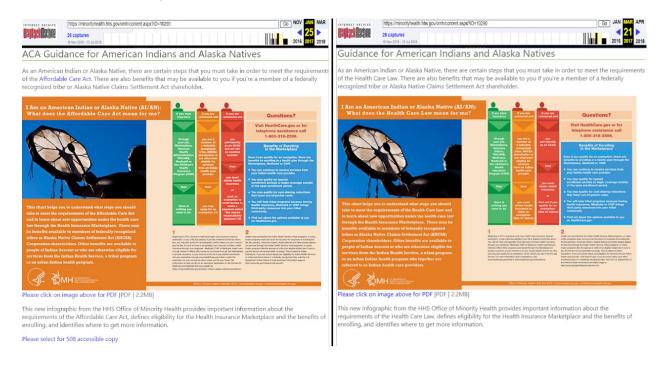
e. **Altered** text below infographic:

From: "This new infographic from the HHS Office of Minority Health provides important information about the requirements of the Affordable Care Act, defines eligibility for the Health Insurance Marketplace and the benefits of enrolling, and identifies where to get more information."

To: "This new infographic from the HHS Office of Minority Health provides important information about the requirements of the Health Care Law, defines eligibility for the Health Insurance Marketplace and the benefits of enrolling, and identifies where to get more information."

- f. Removed link with the text "Please select for 508 accessible copy."
 - i. The page corresponding to this link, titled "ACA Guidance for American Indians and Alaska Natives (Infographic Details HTML)," is an HTML version of the infographic. The infographic was removed by November 23, 2016, prior to the removal of the link from the "Guidance for American Indians and Alaska Natives" page. The last live capture of the HTML infographic page available on IAWM is from September 13, 2016.

<u>Screenshot 4.1</u>: A side-by-side of the OMH "ACA Guidance for American Indians and Alaska Natives" page on <u>January 25, 2017</u> and the "Guidance for American Indians and Alaska Natives" page on <u>March 21, 2017</u>, showing the removal of mentions of "Affordable Care Act" from the page title, paragraph text, and infographic. Screenshots are of captures from the Internet Archive's Wayback Machine.



Additional Information on Changes to Affordable Care Act Content on the OMH Website

Note: WIP has not comprehensively analyzed the following webpages, at any given point in time or across time. Only representative examples of changes within a stated date range are listed for each webpage.

Additional Webpage 1: HHS Disparities Action Plan

- 1. URL: https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=10
- 2. The "HHS Disparities Action Plan" was **removed** between <u>January 10, 2019</u> and <u>January 24, 2019</u>.
 - a. The page contained a link to the "HHS Disparities Action Plan" PDF. The PDF is still available at the URL https://minorityhealth.hhs.gov/assets/pdf/hhs/HHS_Plan_complete.pdf.
- 3. Prior to the removal of this page, the following content was changed between July 29, 2018 and July 31, 2018 (Screenshot A.1) (**Note**: The changes were found via our web monitoring software. See the IAWM snapshots before the change from <u>July 13, 2018</u> and after the change from <u>August 8, 2018</u>):
 - a. **Added** text: "developed in 2011" to first paragraph.
 - i. The paragraph with the added text read: "The <u>HHS Action Plan to Reduce Racial and Ethnic Health Disparities</u>, developed in 2011, outlines goals and actions the Department of Health and Human Services will take to reduce health disparities among racial and ethnic minorities."

Note: The HHS Action Plan to Reduce Racial and Ethnic Health Disparities linked in the above paragraph continues to reference the Affordable Care Act.

b. Removed text: "With the HHS Disparities Action Plan, the Department commits to continuously assessing the impact of all policies and programs on racial and ethnic health disparities. It will promote integrated approaches, evidence-based programs and best practices to reduce these disparities. The HHS Action Plan builds on the strong foundation of the Affordable Care Act and is aligned with programs and initiatives such as Healthy People 2020, the First Lady's Let's Move initiative and the President's National HIV/AIDS Strategy."

Additional Webpage 2: History of the Office of Minority Health

- 1. URL: https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=1
 - a. URL redirects to https://minorityhealth.hhs.gov/Default.aspx at the time of writing (February 25, 2019).
- 2. The "History of the Office of Minority Health" webpage was **removed** between <u>January 10, 2019</u> and <u>January 24, 2019</u>.
 - a. The page contained information and links relating to the Secretary's Task Force Report on Black and Minority Health (the "Heckler Report"), a brief history of the origins of OMH, and a timeline of major events in OMH's history. The "Timeline" section included a reference to the ACA in the text: "2010: The Patient Protection and Affordable Care Act reauthorizes the Office of Minority Health."
- 3. Prior to the removal of this page, the following content was changed between <u>July 13</u>, <u>2018</u> and <u>October 17</u>, <u>2018</u>:
 - a. **Altered** text:

From: "The Office of Minority Health was created in 1986 as one of the most significant outcomes of the Heckler Report and was reauthorized by the Affordable Care Act (ACA) in 2010."

To: "The Office of Minority Health was created in 1986 as one of the most significant outcomes of the Heckler Report and was reauthorized by health care legislation signed into law in 2010."

Additional Webpage 3: NPA Resources

- 1. URL: http://minorityhealth.hhs.gov/npa/templates/browse.aspx?lvl=1&lvlid=46
- 2. The following changes were made to the "NPA Resources" webpage between <u>June 27</u>, 2017 and January 29, 2018:
 - a. **Removed** section with the heading "The Affordable Care Act Resource Kit":
 - b. Removed text: "The Affordable Care Act Resource Kit has been developed to guide activities that will improve opportunities for health care access and coverage as part of efforts by the National Partnership for Action to End Health Disparities (NPA). The main audience for this Kit is NPA partners, Regional Health Equity Councils, and other affiliate organizations interested in conducting ACA outreach and facilitating enrollment in Health Insurance Marketplaces. The Kit provides basic information and a directory of links to resources that may be referenced or distributed during conferences, trainings, project planning and community events."
 - c. Removed link: "ACA Resource Kit [PDF 3MB]"
 - i. The URL for this link leads to a live page.

<u>Additional Webpage 4</u>: Affordable Care Act Education and Outreach (currently: Strengthening Access to Quality Health Care)

- 1. URL: https://minorityhealth.hhs.gov/npa/templates/content.aspx?lvl=1&lvlid=38&ID=354
- 2. The following changes occurred to the "Affordable Care Act Education and Outreach" webpage between <u>June 27, 2017</u> and <u>January 29, 2018</u>:
 - a. **Altered** page title from "Affordable Care Act Education and Outreach" to "Strengthening Access to Quality Healthcare."
 - The metadata in the source code for this page lists the title as:
 "Strengthening Access to Quality Health Care<!--Affordable Care Act Education and Outreach--> The Office of Minority Health"
 - b. Removed text and link: "The NPA has prioritized the education of uninsured and underinsured consumers about the benefits of the health insurance provisions of the <u>Patient Protection and Affordable Care Act of 2010</u> (Affordable Care Act). The Affordable Care Act includes provisions related broadly to health insurance coverage, health insurance reform, and access to care, as well as those related to health disparities reduction, data collection and reporting, quality improvement, and prevention.
 - The Affordable Care Act will reduce health disparities by increasing access to prevention and wellness services, reducing the burden of care on individuals and families, and giving individuals and families more control over their own care."
 - c. **Added** text: "The NPA has prioritized strengthening access to quality healthcare for uninsured and underinsured consumers."

<u>Screenshot A.1</u>: A side-by-side of the OMH "HHS Disparities Action Plan" webpage on **July 9**, **2018** and **July 31**, **2018** showing all text removed and added between these dates. Red highlights indicate removed content and green highlights indicate added content. See the previous version of the page from <u>July 13</u>, <u>2018</u> and the updated version from <u>August 8</u>, <u>2018</u>, captured by the Internet Archive's Wayback Machine.

